

# Lazy Cloud



## POLICIES

### **Our Deposit & Cancellation Policy:**

A deposit equal to the first nights charge is required to confirm your reservation. A deposit guarantees the entire period reserved and will be credited to the last night reserved.

With being a small inn, we never have people lining up at 6 o'clock to take our rooms and we NEVER, EVER overbook like the bigger hotels. We feel it's a two-part contract. We absolutely, positively promise we won't give your room away...we expect you to promise to honor your financial commitment.

### **Refunds:**

A refund will be given if you cancel more than seven days before your arrival—less a \$20 service charge. If you would like to reschedule (as long as it is more than 7 days in advance of arrival), we can apply the whole deposit towards another stay.

You are responsible for any part of your reservation that is not re-rented if you cancel less than seven days before your check-in date. If you cancel less than 7 days in advance of your arrival date and we are able to re-rent your reservation, you will receive a Gift Certificate for the amount of your deposit—less a \$20 service charge.

We regret that we cannot make exceptions for personal emergencies as a cause for cancellation. SORRY, NO EXCEPTIONS.

Please note that any extras that are ordered have our same 7 day cancellation policy. If you cancel extras less than 7 days in advance, you are responsible for the cost of those extras.

**Misc. Policies:**

- We are a NON-SMOKING inn. A \$100 cleaning & airing fee will be charged to any room that is found to have been smoked in. Thank you for your understanding.
- No pets are allowed.
- We are sorry, but we cannot accommodate children. We can, however, make some excellent suggestions for other places to stay if you are traveling with children.